



World Health  
Organization



World Federation of United Nations Associations

## **GLOBAL MODEL WHO 2025**

World Health Organisation Headquarters

# **SIMULATION HANDBOOK**

WORLD HEALTH ASSEMBLY

**GENEVA, SWITZERLAND  
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*The Most Accurate Simulation of  
the World Health Assembly*

# World Health Assembly Simulation Handbook

The World Health Organization's Constitution came into force on 7 April 1948 – a date which is now celebrated every year as World Health Day. There are now more than 8000 people from more than 150 countries working for WHO in 150 country offices, in 6 regional offices and at WHO's headquarters in Geneva.

The World Health Organization (WHO) was founded on the principle that health is a human right and all people should enjoy the highest standard of health. This aspiration towards better health for everyone, everywhere has guided the Organization's work ever since.

The link between health and peace is embedded in the WHO Constitution which recognizes that "the health of all peoples is fundamental to the attainment of peace."

The World Health Assembly (WHA) is the decision-making body of the World Health Organization (WHO). It is attended by delegations from all 194 WHO Member States and focuses on a specific health agenda prepared by the Executive Board.<sup>1</sup>

WHO serves as a global leader in health matters, providing guidance and leadership in setting health priorities and responding to global health challenges like pandemics.

Its main functions include:

- Conducting and supporting research on health issues;
- Monitoring global health trends and providing evidence-based data;
- Establishing international health standards;
- Assisting countries in strengthening their health systems and supporting immunization campaigns, combating infectious diseases, and addressing noncommunicable diseases like heart disease and diabetes;
- Helping countries prepare for and respond to health emergencies;
- Providing a forum for governments, international organizations, and other stakeholders to discuss health issues and build global health consensus.

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<sup>1</sup> Liechtenstein is currently the only UN member not in the WHO membership. Two of the members of the WHO, the Cook Islands and Niue, are self-governing countries in free association with New Zealand.

# Short history of WHO's priorities

During WHO's early history, its priorities focused on targeting single diseases like malaria, tuberculosis, venereal diseases, mother and child health, and nutrition.

During the term of WHO's third Director-General, Dr. Halfdan Mahler, who served from 1973 to 1988, WHO shifted its focus to promoting and implementing primary health care, an approach that focused on education, promoting proper nutrition, providing safe water and basic sanitation, maternal and child health care, immunizations, and access to essential drugs. This shift was instrumental in leading to the current priority of Universal Health Coverage that is an important element of Target 3.8<sup>2</sup> of Sustainable Development Goal 3 (Global Health and Well-being).

In 2017, Dr. Tedros Adhanom Ghebreyesus, the Director-General of WHO, announced the Triple Billion Targets<sup>3</sup> with the aim of strengthening the organization's focus on measurable outcomes and providing a clear vision for improving global health. These targets grew out of the recognition that despite global progress in health, significant gaps remained in achieving universal health coverage (UHC), ensuring preparedness for health emergencies, and promoting healthier populations. The framework was developed to align WHO's goals with the 2030 Agenda for Sustainable Development. A detailed description of these priorities can be found in the [13th General Program of Work \(GPW 13\)](#). These priorities can be expressed in their simplest form as: promote health, keep the world safe, and serve the vulnerable.

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- 2 Target 3.8: Achieve universal health coverage, including financial risk protection, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all
  - 3 The Triple Billion targets are:
    - 1 billion more people benefitting from universal health coverage without financial hardship
    - 1 billion more people better protected from health emergencies
    - 1 billion more people enjoying better health and well-being

# Impact of WHO on our Lives

The norms and standards established by the WHO throughout its history have had a significant impact on the daily lives of every human being on this planet. Every person is impacted daily by the global standards and guidelines WHO has set on the quality of the air we breathe and the water we drink and by its recommendations promoting a healthy diet and physical activity to prevent diabetes, cancer, lung, and heart disease. WHO has also had an impact through the recommendations it makes to countries on monitoring child growth, vaccinations, the availability of safe, modern contraceptives, the use of seat belts and helmets to improve road safety, the needs of older people, the prevention of secondhand smoke and anti-smoking policies, HIV testing, access to safe and affordable medicines, protection of people from catastrophic health expenditures, reducing inequalities in access to quality health care services, and much more.

The single biggest achievement of WHO is the eradication of smallpox in 1980 which over time had killed about 300 million persons in the twentieth century alone.

# The Stages of Assembly Sessions

Assembly sessions are divided into the following segments:

## THE OPENING PLENARY OF THE ASSEMBLY

The simulation begins with an Opening Plenary of the World Health Assembly where delegates will adopt their Provisional Agenda, review the Organization of Work and listen to remarks from senior officials of the WHO as well as members of the Global Model WHO Senior Secretariat. Additionally, a group of GMWHO delegates will be selected to deliver statements on behalf of one of the WHO regional organizations.

## COMMITTEE A MEETINGS

The simulation of the World Health will focus on one issue that has been allocated to Committee A: Mental Health and Youth.

Committee A meetings commence after the Opening Plenary and will be divided into the following segments:

### 2.1 Adoption of the Organization of Work (formal Committee meeting)

The first formal meeting of Committee A begins with the adoption of the Organization of Work by consensus. The Organization of Work outlines how the time will be divided over the three days of the simulation of Committee A.

### 2.2 Briefing by WHO Expert (formal Committee meeting)

An interactive session with a WHO expert on each of the agenda items. Following remarks from the expert, delegates get an opportunity to ask questions about the topic they have been assigned.

### 2.3 Line by line review (informal consultations)

All simulations will begin with a Zero Draft which presents the first version of an agreement. It is the starting point of negotiations, and its “zero” status implies that it is an early text that will undergo extensive revision before being finalized. The revision process begins with the line by line review of Zero Draft in order to create a compilation text that contains a complete list of amendments proposed by delegates. These amendments are neither friendly or unfriendly and are never voted on during informal consultations. Every time the wording of an entire paragraph has been agreed to by all the delegates, it is marked “Agreed ad ref” to indicate that the committee has temporarily agreed to the text in that paragraph until the entire negotiation process has been completed.

### 2.4 Debate of amendments (information consultations)

After delegates have had an opportunity to propose whatever changes they would like to make to each paragraph in the preambular and operative section, delegates engage in an informal debate with the goal of reaching consensus on the amendments that have been proposed.

# The Stages of Assembly Sessions (cont.)

## 2.4 Debate of amendments (information consultations) (cont.)

The debate of amendments will initially be moderated by the Chair. The debate will begin by first giving the delegate who proposed an amendment in a particular paragraph a chance to explain why they think it should be adopted by the Committee. If there are no objections the amendment will be inserted into the draft resolution. If one or more delegates object, they will be given a chance to explain why they disagree. The debate will continue until all delegates agree on whether to keep the amendment, delete it or accept an alternate wording of the amendment. Most of the time, when there is an objection to an amendment, consensus is reached by finding an alternate wording of the amendment that addresses the objection(s) that were voiced.

At any point during the debate, the Chair can recommend or the delegates can request an unmoderated debate on a particular amendment or group of amendments. Sometimes the negotiations move more quickly toward consensus when the delegates control the discussion themselves. It is common during a simulation for delegates to move back and forth between a moderated and unmoderated debate.

If delegates find they are having trouble reaching consensus or are unwilling to make any compromises in the interest of finding consensus, the amendment will be “bracketed” or set aside for further discussion later on, so that the Committee can continue with the debate on the remaining amendments.

After going through all the amendments at least once, the Committee should return to those amendments that have been “bracketed.” The presiding officer will also act as a Facilitator to help delegates reach agreement on these amendments. After all amendments have been debated and agreement has been reached on whether an amendment should be accepted without any changes, whether a revised version of the amendment should be accepted or whether a delegate who proposed an amendment agrees to withdraw it, the Moderator will scroll through the entire resolution paragraph by paragraph and ask the delegates to carefully read the text one last time to make sure there are no further objections.

If new objections are raised during the final review, each amendment will be discussed until agreement has been reached on all of the new amendments and every paragraph is marked “Agreed ad ref”.

If consensus has been reached early, the Drafting Group can go back and add more text. What new text is added must be reviewed and any amendments that are proposed to the new text must be debated in the manner set forth in this handbook.

Before going back to the final formal meeting of Committee A, delegates must decide whether they wish to be listed as a sponsor of the resolution.

# The Stages of Assembly Sessions (cont.)

## 2.5 General Discussion and adoption of resolution (formal meeting)

Before taking action on the resolution, the Committee holds a General Discussion on the agenda item. The General Discussion is an important part of the Committee's process. A government can use its statement to emphasize the elements of a proposed resolution or report that align with its national priorities or to share positive or negative reactions to the negotiation process or specific recommendations.

This is also a time when a delegate who wishes dissociate from a particular paragraph would let the Committee know their position and explain to the Committee the reasons why they are disassociating from one or more paragraphs in the resolution. It is common for governments to agree to adopt a resolution by consensus (i.e., without putting it to a vote) yet at the same time choose to dissociate itself from one or recommendations made in the operative section. Finally, the General Discussions offers delegations an opportunity to ask specific questions of the WHO that relate to the agenda item they have been discussing. For example, delegates could query the WHO representative present during the General Discussion on the specifics of how the WHO plans to implement the recommendations at the national or regional level that were adopted in the outcome document.

Following the discussion, an Assistant Director-General will make comments on remarks made by Member States. The Committee will then move to adopt the draft resolution and send it to the WHA Plenary for final approval.

## CLOSING PLENARY OF THE ASSEMBLY

The final phase of the simulation includes a Closing Plenary of the Assembly led by the President where delegates will adopt their resolution by consensus a second time. A resolution adopted in Committee is only a recommendation and does not become official until it is adopted by the WHA Plenary. That is why it is adopted twice, once in Committee and then again in the Plenary.

Delegates may take the floor after the resolution is adopted for any final statements. Before the Assembly is closed, the Chairs of Committee A are given the floor to summarize the work completed in the Committee.

Following these comments, the Plenary as a whole will adopt a Declaration on Fostering Social Connections for Global Health that will be submitted to the World Health Organization for consideration on behalf of all the delegates attending the conference.

The Drafting Group that will write the Declaration will be selected prior to the Global Model WHO Conference. A call for applications to be chosen for the Working Group will be announced in the beginning of October and will be open to all delegates.

The Assembly is gavelled closed after the Director-General and then the President of the Assembly make their final statements.

# Things to Know about the Rules of Procedure

1. The presiding officer of a Plenary meeting or a meeting of Committee A will never ask, "Are any points or motions on the floor?" during meetings.
2. Parliamentary points (e.g., Points of Personal Privilege, Points of Information, and Points of Inquiry) and motions (e.g., Motion for Moderated or Unmoderated Caucuses, Motion to Set Agenda, Motions to Set Speaking Time, Motion to Move to Voting Procedures, etc.) are not allowed during the conference. These are parliamentary rules of procedure and they are not used at the United Nations because it is not a Parliament.
3. There are only two rules used in the UN and in Model UN that are the same: a Point of Order and the Right of Reply. But since most of time in the conference is spent in informal consultations where there are no rules of procedure, these two rules are typically never used.
4. Speeches are never interrupted either in Plenary meetings or formal meetings of Committee A.
5. Delegates will not be allowed to yield their time to the Chair or another delegation.
6. Signatories are not required in order for a resolution to be considered. When there are multiple versions of a draft resolution on an agenda item, the Committee will merge the drafts so that no more than one resolution is submitted to the Bureau for consideration in each Committee.
7. During informal consultations on a draft resolution, delegates are encouraged to work together to achieve consensus on the wording of the resolution that is under consideration.
8. Delegates can make a statement during the General Discussion following the negotiations on the draft resolution to put on the record of the meeting any comments they may have about the outcome of their negotiations or any reservations they may have on particular paragraphs that they wish to disassociate from.



# Terms used in Global Model WHO

1. **Bureau:** refers to the President and Vice-Presidents who are officials selected to preside over Plenary meetings of the WHA. Since it is not possible to elect a President for an online simulation, one has been appointed in advance.
2. **Facilitator:** The Facilitator is responsible for helping the delegates reach consensus during the informal consultations on the text of the draft resolution. The Chair will serve as Facilitator during negotiations.
3. **Tabling a resolution:** refers to the act of submitting a resolution to the Bureau for consideration. This action does not require signatories.
4. **Drafting Group:** The group of delegates who participate in informal consultations to negotiate the text of a resolution.
5. **Paragraphs:** Model UN conferences around the world are used to referring to the clauses or sub-clauses of a resolution. At the United Nations, these are referred to as paragraphs and sub-paragraphs. Resolutions are not legal documents and the use of the term clauses is therefore not appropriate.
6. **Consensus:** Consensus occurs when all of the delegations in a Committee reach agreement on the wording of every paragraph in a draft resolution and are ready to adopt it without voting on it. This is the goal of the negotiation process. In order to reach consensus delegates have to be ready to make compromises.
7. **Explanation of position:** When consensus has been reached and a resolution is adopted without a vote, any delegate can make a statement where they voice their government's intent to disassociate from particular paragraphs in the draft resolution that their government does not agree with. It is possible to agree to adopt a resolution without a vote and still have elements of a resolution that a Member State is not entirely pleased with. Or the statement may express disappointment that something important to a delegation was left out of the resolution.

# Terms not used in Global Model WHO

1. **Dais:** This term is not used at the UN and is therefore not a part of the terminology of the WIMUN approach. The proper term to use when referring to the officials presiding over a meeting is the Bureau.
2. **House:** In some conferences, the person presiding over a meeting may say, "Will the House come to order" if the delegates are making too much noise. Again, since the UN is not a Parliament, it is inappropriate to refer to the World Health Assembly as the "House" when addressing delegates.
3. **Friendly and Unfriendly amendments:** These terms are not used at the UN and do not apply the negotiation process which focuses on reaching consensus among all delegates.
4. **Moderated and Unmoderated Caucuses:** These terms do not exist at the UN. While there are moderated and unmoderated debates, these are not the same as moderated and unmoderated caucus. For example, during an unmoderated debate, delegates are focused exclusively a reaching consensus on an amendment that has been proposed. During an unmoderated caucus, on the other hand, delegates are free to talk about anything from discussing possible solutions to a problem to forming groups with delegates who have similar ideas which are not specifically related to reaching agreement on the wording of a text.
5. **Clauses:** Model UN conferences around the world refer to the clauses of a draft resolution. In contrast, the editorial guidelines at the UN refer to them as paragraphs and sub-paragraphs. The term "clause(s)" is never used when referring to real UN resolutions.

# Drafting a WHA Resolution

Every resolution is divided into two sections that consist of preambular and the operative paragraphs.

Preambular paragraphs begin with a word or phrase in the present participle (e.g., Recalling) and always ends with semi-colon, except for the last preambular paragraph which ends in a comma. Preambular paragraphs are not numbered.

Operative paragraphs begin with a word or phrase in the third person singular present tense that is written in all caps (e.g., URGES). Each operative paragraph begins with a chapeau that ends with colon (e.g., URGES Member States:) followed by a series of subparagraphs that begin with the infinitive followed by a verb in the simple present tense, e.g., (1) to improve prevention and control of diabetes throughout the life course;

There is only one period in the entire resolutions at the very end of the last paragraph. No matter how many pages a resolution is, it nothing more than one long sentence.

The preambular paragraphs set the stage and context for the operative section.

The best way to learn about how to write a good resolution is to study and compare them. Here are some tips about what goes into a good resolution.

## CONTENT TO INCLUDE IN THE PREAMBLE WITH EXAMPLES FOR EACH

When reading this section, please keep in mind that the aim is to give you an idea of the range of content that could be included in a resolution and does not mean that this content is always included in a resolution.

If there is a report by the Director-General (see first example below) or the WHO Secretariat (see second example below) on the agenda item that is the focus of a resolution, the preambular section usually begins by referencing the report:

Having considered the report by the Director-General on global action on patient safety;<sup>4</sup>

OR

Having considered the report on social health insurance;<sup>5</sup>

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<sup>4</sup> Document A72/26

<sup>5</sup> Document A58/20

# Drafting a WHA Resolution (cont.)

## CONTENT TO INCLUDE IN THE PREAMBLE WITH EXAMPLES FOR EACH (CONT.)

Please note that when referencing a report by the Director-General or Secretariat of the WHO, the paragraph introducing the report should begin with “Having considered...” and a document symbol for the report is always included in a footnote.

The preamble usually includes past resolutions that the Assembly has taken on the agenda item that is being discussed:

The Sixtieth World Health Assembly,

Recalling resolutions WHA53.17 on the prevention and control of noncommunicable diseases and WHA60.23 on the prevention and control of noncommunicable diseases: implementation of the global strategy;

The preambular paragraphs also include information about the concerns that are driving the debate of the agenda item that is under consideration. This is where you could include statistics to make it clear why this is a problem the international community should be involved in addressing:

Noting with concern that, according to WHO, each year, 15 million people between the ages of 30 and 69 years die from a noncommunicable disease and that the current levels of decline in the risk of dying prematurely from noncommunicable diseases are insufficient to attain Sustainable Development Goal target 3.4 by 2030;

Deeply concerned that more than 420 million people are living with diabetes worldwide today, and that this number is estimated to rise to 578 million by 2030, and 700 million by 2045;

The preamble would also note other actions taken by the WHO, Member States, or other parts of the UN system:

Welcoming the convening of the WHO Global Conference on Noncommunicable Diseases,<sup>5</sup> which was organized by Uruguay and WHO, co-chaired by Finland, the Russian Federation and Uruguay, from 18 to 20 October 2017 in Montevideo;

# Drafting a WHA Resolution (cont.)

## CONTENT TO INCLUDE IN THE PREAMBLE WITH EXAMPLES FOR EACH (CONT.)

Welcoming also the convening of the WHO Global Dialogue on Partnerships for Sustainable Financing of Noncommunicable Disease (NCD) Prevention and Control, hosted by the Government of Denmark and WHO from 9 to 11 April 2018 in Copenhagen, recognizing the need to prioritize tackling noncommunicable diseases as an essential pillar of sustainable development and an integral part of countries' efforts towards universal health coverage;

Recalling the Shanghai Declaration on promoting health in the 2030 Agenda for Sustainable Development, adopted at the 9th Global Conference on Health Promotion, held in China from 21 to 24 November 2016;

Recalling United Nations General Assembly resolution 72/274 (2018) on the scope, modalities, format and organization of the third high-level meeting of the General Assembly on the prevention and control of non-communicable diseases,

Only UN documents are referred to in the body of an WHA resolution. If there are other resources, reports or books that were used while doing research and they were not published by the UN, they should not be included in the resolution.

[Please note when recalling a UN General Assembly resolution in your report, you must right out the name of the Organ, i.e., United Nations General Assembly resolution 72/274 (2018). The session number - 72 - and order in which the resolution was adopted - 274 - are divided by a slash - 72/274. And that is followed by the year it was adopted in parentheses - (2018).

In contrast, references to WHA resolutions - WHA60.17 (2007) — do not write out the full name, instead they use the acronym WHA followed by the session it was adopted, the order in which it was adopted and finally the year it was adopted in parentheses, i.e., 60.17 (2007). But unlike GA resolutions which use a slash, the session and order in which the resolutions was adopted is separated by a period —60.17.

# Drafting a WHA Resolution (cont.)

## CONTENT TO BE INCLUDED IN OPERATIVE PARAGRAPHS WITH EXAMPLES

First and foremost, the operative paragraphs should consist of actions that Member States recommend should be taken to address the concerns outlined in the preamble.

The first operative paragraph typically begins with the verb “URGES” as illustrated below:

### 1. URGES Member States:

- (1) to continue to step up efforts on the prevention and control of non-communicable diseases in order to attain Sustainable Development Goal target 3.4 by 2030;
- (2) to actively engage in the preparations at national, regional and global levels for the third High-level Meeting of the General Assembly on the Prevention and Control of Non-communicable Diseases, to be held in 2018;

The second operative paragraph typically begins with the words “CALLS UPON”, or “INVITES” as illustrated below:

### 2. CALLS UPON international organizations and other stakeholders:

- (1) to support all countries, upon their request, in implementing their national action plans, in strengthening their health systems to respond to the COVID-19 pandemic;
- (2) to work collaboratively at all levels to develop, test, and scale-up production of safe, effective, quality, affordable medicines and vaccines for the COVID-19 response;
- (3) to address the proliferation of disinformation and misinformation particularly in the digital sphere and to supported the distribution of science-based data and information to the public;

The second operative paragraph should consist of recommended actions that Member States encourage intergovernmental organizations and other stakeholders (e.g., non-UN entities like non-governmental organizations, the health sector, the private sector among others) should take to address the concerns outlined in the preamble.

The chapeau that introduces this section can be general in its reference to stakeholders (e.g., “international organizations and other stakeholders”) or more specific (e.g., “international, regional, national and local partners and stakeholders from across the health sector and other relevant sectors, as appropriate,” or “relevant national, regional and international partners along with other relevant stakeholders, including the private sector” or “relevant international stakeholders such as nongovernmental organizations, academic institutions, private sector entities and philanthropic foundations, as appropriate”).

# Drafting a WHA Resolution (cont.)

## CONTENT TO BE INCLUDED IN OPERATIVE PARAGRAPHS WITH EXAMPLES (CONT.)

### 2..CALLS UPON international organizations and other stakeholders:(cont.)

It is important to keep in mind that one of the primary audience for a World Health Assembly resolution is the health sector. The appropriate place to reference the health sector as an important stakeholder is in the chapeau of the second operative paragraph.

The last operative paragraph typically focuses on actions Member States would like the Director-General of the World Health Organization to take, illustrated below:

### 3. REQUESTS the Director-General:

(1) to continue to work with the United Nations Secretary-General and relevant multilateral organizations, on a comprehensive and coordinated response across the United Nations system to support Member States in their responses to the COVID-19 pandemic;

(2) to continue to build and strengthen the capacities of WHO at all levels;

While there are some variations in the occurrence of these operative paragraphs from one resolution to another, these three sections will be included in each Zero Draft.

WHA resolutions follow certain editorial guidelines that differ from those found in other UN resolutions. First, both preambular and operative paragraphs end in a semi-colon (;) except for the last preambular paragraph that ends in a comma and the last operative paragraph that ends in a period. Second, the verb that begins an operative paragraph is written in caps (i.e., URGES).

A list of terms commonly used in resolutions will be provided separately before the conference.

Some questions have been asked about whether certain recommendations are allowed or common in WHA resolutions. One is about whether it is possible to request funding from other parts of the UN system, like the World Bank in the resolution. The answer is this is not normally done. Some resolutions have sections encouraging certain actions from other UN entities or stakeholders but this not include requests for funding. The actions referred to are more along the lines of supporting certain areas of work.

# Drafting a WHA Resolution (cont.)

## CONTENT TO BE INCLUDED IN OPERATIVE PARAGRAPHS WITH EXAMPLES (CONT.)

A second question had to do with whether a request to form a subcommittee could be included in a WHA resolution. Rule 38 of the WHA rules of procedure which allows it to set up any subcommittees it considers necessary. The WHA does not usually set up subcommittees. Usually subcommittees are created by the Executive Board not through a WHA resolution. The WHO Executive Board, for example, has two sub-committees: the programme budget and administration committee- [https://apps.who.int/gb/ebwha/pdf\\_files/EB146-REC1/B146\\_REC1-en.pdf#page=82](https://apps.who.int/gb/ebwha/pdf_files/EB146-REC1/B146_REC1-en.pdf#page=82) and a standing committee on health emergency prevention, preparedness and response- [https://apps.who.int/gb/scheppr/pdf\\_files/TOR/B151\(2\)-en.pdf](https://apps.who.int/gb/scheppr/pdf_files/TOR/B151(2)-en.pdf). Subcommittee are set up quite rarely.

A third question concerned ad hoc committees. And again, the WHO governing bodies don't normally set up ad hoc committees either. What the Governing Bodies do sometimes set up are intergovernmental working groups (IGWG) that meet between sessions in formal meetings in order to reach agreement on a matter and submit the outcome to the governing bodies. Examples include the working group on SSFFC ([https://apps.who.int/gb/sf/e/ssffc\\_wg1.html](https://apps.who.int/gb/sf/e/ssffc_wg1.html) and [https://apps.who.int/gb/sf/e/ssffc\\_wg2.html](https://apps.who.int/gb/sf/e/ssffc_wg2.html)), the outcome of which was adopted in resolution WHA 65.19; the working group on the process and methods of election of the Director-General (<https://apps.who.int/gb/EDG/>) and the pandemic influenza preparedness framework- <https://apps.who.int/gb/pip/>.

With regard to ad hoc committees, there is an ad hoc Interagency Coordination Group on Antimicrobial Resistance that was set up by the UN Secretary-General provide practical guidance for approaches needed to ensure sustained global action to address antimicrobial resistance. While the WHO is one of the entities that participates in this Interagency Group it was not established by the WHO.



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